

**DHS COVID-19 Protocol For Isolation and Discharge to Shelter
As of 3/20/20**

Non-COVID-19 Patients follow all usual protocol including institutional referral process

DHS Clients: Pending Testing or Tested Awaiting Results: No Hospitalization Needed

Testing Center or Medical Provider calls SIU Hospital referral line at 212-361-5590

Shelter Providers email: AdultsCOVID19@dhs.nyc.gov

Is client in a unit with an individual bathroom

No: Coordinate Transportation to Isolation Site with Provider

Yes: Coordinate Transportation to Current Shelter Placement with Provider

Isolation

Client recovers: End of Isolation = Negative test results or greater of: 7 days from testing date or 72 hours being consistently without fever without use of anti-fever medications (such as Motrin or Tylenol)

Client worsens: Call 911

Return to shelter/ end of isolation

DHS Clients: Corona like Illness (CLI) No Hospitalization, Not Tested

Provider calls SIU Hospital referral line at 212-361-5590

Is client in a unit with an individual bathroom

No: Coordinate Transportation to Isolation Site with Provider

Yes: Coordinate Isolation in Place with Provider

Isolation

Client recovers: End of Isolation = greater of: 7 days from onset of symptoms or 72 hours being consistently without fever without use of anti-fever medications (such as Motrin or Tylenol)

Client worsens: Call 911

Return to shelter/ end of isolation

Hospitalized: Now Stable but Infectious

Hospital asks patient who has said they are 'homeless' have you been in a city run shelter?

OEM Isolation Sites

Hospital acknowledges that patient is ready to be moved to site with no or limited medical care

Hospital calls SIU Hospital referral line at 212-361-5590

OEM Isolation Sites

Is client assigned to a unit with an individual bathroom

No: Coordinate Transportation to Isolation Site with Provider

Yes: Coordinate Transportation to Current Shelter Placement with Provider

Isolation

Client recovers: Use discharge information from hospital to determine greater of: date of onset or last date of fever

Client worsens: Call 911

Return to shelter/ end of isolation

