

From SSA's website:

Will SSA extend our deadlines to provide documentation and other information?

Created: March 18, 2020

Yes. Due to the COVID-19 pandemic, we are extending our deadlines wherever possible

- If we asked you to contact us by a certain date, please **do not come to the office**. You can contact us once our offices reopen to the public or you can mail your documents to us. We will follow up with you once the COVID-19 public health emergency subsides.
- We are providing maximum flexibility in applying our good cause policy. This policy allows us to extend the time limits for submitting appeals and taking other actions during this public health emergency.

What workloads is SSA not doing during the COVID-19 pandemic?

Created: March 18, 2020

We have suspended the following workloads until further notice:

- We will not start or complete any current medical continuing disability reviews. If you have a medical continuing disability review pending, please do not request medical information from your doctors at this time. We will follow up with you for any medical evidence once the COVID-19 public health emergency subsides.
- Where possible, we are suspending our processing and collection of overpayments.
- We are not conducting organization or individual representative payee accountings.
- We will not be able to process a third party requests for information, except from appointed representatives and representative payees
- We will not process any Freedom of Information Act (FOIA) requests.